

# Eazipay Ltd re Vivi Voip



Please fill in the whole form using a ball point pen.

Eazipay Ltd re Vivi Voip  
34 Severn Street  
Welshpool  
Powys  
SY21 7AD

Name(s) of Account Holder(s)


Bank/Building Society account number

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Branch Sort Code

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Name and full postal address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address	
Postcode	

Reference

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## Instruction to your Bank or Building Society to pay by Direct Debit

Service User Number

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FOR Eazipay Ltd re Vivi Voip OFFICIAL USE ONLY  
This is not part of the instruction to your Bank or Building Society.

### Instruction to your Bank or Building Society

Please pay Eazipay Ltd re Vivi Voip Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Eazipay Ltd re Vivi Voip and if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.



This guarantee should be detached and retained by the Payer.

### The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Eazipay Ltd re Vivi Voip will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Eazipay Ltd re Vivi Voip to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Eazipay Ltd re Vivi Voip or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Eazipay Ltd re Vivi Voip asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.